



**RB**

# ROWAN BIXLER

FOR FULL CONTACT INFORMATION, PLEASE MESSAGE ME ON:  
[WWW.LINKEDIN.COM/IN/ROWANBIXLER](http://WWW.LINKEDIN.COM/IN/ROWANBIXLER)

## SKILLS

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Troubleshooting HTML, CSS, Java, JavaScript, and .NET.

Use both Windows and Ubuntu Linux daily.

Currently hosting and tinkering with an Apache webserver at home.

Quickly learn how to use new programs and interfaces.

Working in or managing small teams to accomplish projects.

Using open-source programs including GIMP, Shotcut, Jellyfin, Apache, etc.

Communicating with and assessing the needs of customers.

Highly effective in a remote work environment

Continuing to support projects in which I'm no longer actively involved

## EXPERIENCE

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### PRODUCT SPECIALIST • DYNATRACE • 2020 - PRESENT

Collaborate with an international team to help companies around the world troubleshoot and ensure the smooth operation of their internal IT environments and customer-facing web applications.

### IT ADMIN • GLOBAL BATTERY SOLUTIONS • 2019 - 2020

Completely overhauled GBS's IT infrastructure to improve productivity while solving day-to-day IT issues. This included physically replacing old workstations, assessing and fixing network security and performance concerns, and training employees on how to use updated hardware and software.

### WEBSITE ADMINISTRATOR • ADVANCED COUNSELING AND THERAPY SERVICES • 2017 - PRESENT

Built and currently maintain a website, prepare SEO and create marketing materials to continue expanding client base.

### WEBSITE ADMINISTRATOR • AWM WATER FEATURES • 2016 - 2020

Built a new website to improve navigation for customers. Managed a team of builders as well as worked hands-on with water feature construction projects.

## EDUCATION

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### BS IN INFORMATION SYSTEMS • GRAND VALLEY STATE UNIVERSITY

Major: Information Systems, Minor: Business, GPA: 3.24,  
Graduated: April 2020.

## VOLUNTEER EXPERIENCE OR LEADERSHIP

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Rowed/volunteered for the Grand Rapids Rowing Association for 2 years. Board member of the Creston Neighborhood Association.

